

C O R P O R A T E P R O F I L E 2 0 2 4



Otsuka Corporation



Mission Statement

Mission

OTSUKA CORPORATION serves a wide range of companies, providing comprehensive support for their business activities by presenting, within a concrete framework, new business opportunities and management improvement strategies brought about by innovations in information and telecommunication technology. By so doing, we continue to facilitate the growth of our client companies and contribute to the development of our country and the creation of a spiritually enriching society.

Goals

- To become a corporate group that is recognized and trusted as a valuable corporate citizen.
- To encourage employee growth and self-realization through the attainment of personal goals and professional achievement.
- To demonstrate harmonious coexistence and growth with nature and society.
- To create business models that consistently keep pace with the changing times.

Principles

- Always thinking from the customer's perspective and acting through harmonious team work.
- Maintaining the spirit of challenge inherited from our predecessors, exercising our own critical judgment, and acting on our own initiative.
- Fully complying with all prevailing laws and regulations, and maintaining high ethical standards.

Otsuka Corporation

Energize Your Office with IT

Since its foundation in 1961, OTSUKA CORPORATION has gained expertise by pioneering in the introduction of IT equipment and cutting-edge technologies such as AI that companies need to raise productivity and reduce costs. We are leveraging this experience to deliver optimal, one-stop solutions, together with one-stop support, to solve the problems our customers face.

The OTSUKA CORPORATION Group will energize your office with IT by putting our Mission Statement into practice while always adopting the customer's perspective in response to the trust placed in us. We are committed to contributing to the sustainable growth of society as an IT platformer that connects its partners and customers .

We also embrace harmony with nature and society as a vital management concern and remain a progressive enterprise integral to the creation of a spiritually affluent society.

Our major goal is to earn public recognition and respect for the OTSUKA CORPORATION Group by maintaining the spirit of challenge inherited from our predecessors and the commitment to customer satisfaction that has been our consistent focus since our founding. As we respond to future changes in society, we will always stand at the side of our customers, striving to live up to their trust and achieve growth together with them.

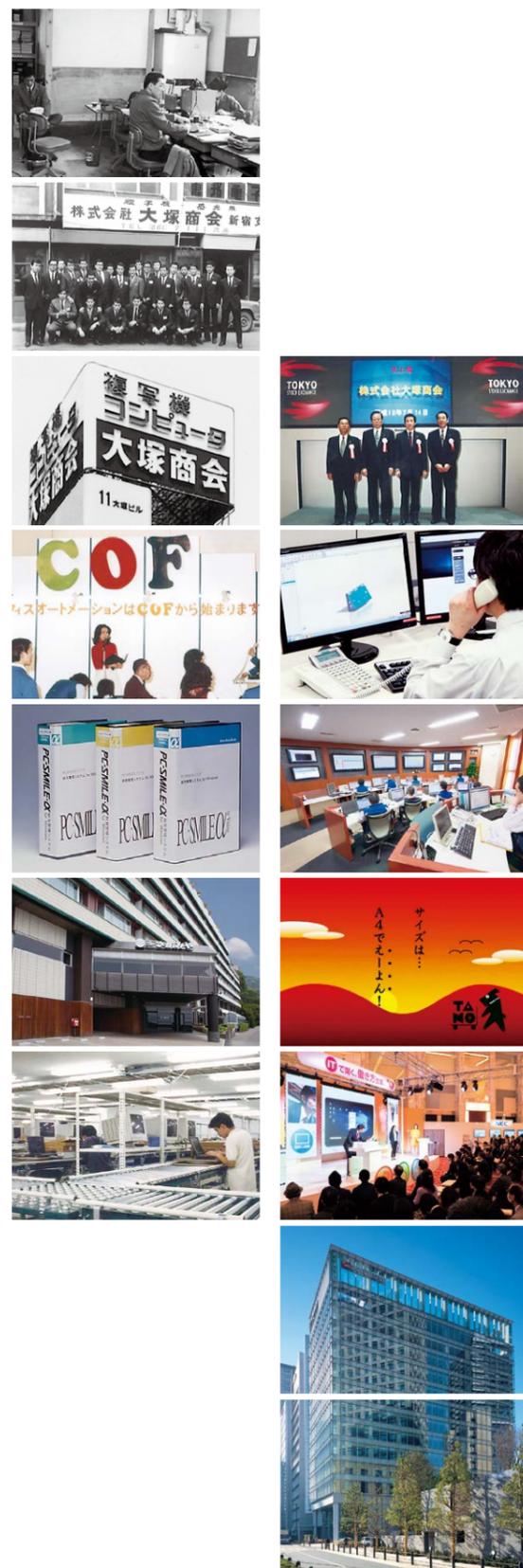
Throughout these commitments and initiatives, we are grateful for our customers' strengths, visions, and encouragement.

Yuji Otsuka

President & Chief Executive Officer

History

- 1961 Start of business in Akihabara and registration as a joint-stock company
- 1965 Opening of the Osaka Branch
- 1968 Completion of a head office building in Suidobashi
- 1978 Start of the COF (Copier, Office computer and Facsimile) strategy / Launch of the first Business System Fair (now the Practical Solutions Fair)
- 1979 Sales launch of SMILE, a proprietary packaged business software
- 1981 Commencement of the PC business (start of the new COF strategy)
- 1982 Commencement of the education business
- 1984 Establishment of OTSUKA System Engineering (now OSK Co., Ltd.) / Commencement of the CAD business
- 1985 Commencement of the hotel business
- 1987 Commencement of the network business
- 1989 Completion of the Ichikawa Distribution Center (now the Ichikawa Building)
- 1990 Commencement of the Total α Service (now the “tayoreru” maintenance service) membership-based support service / Establishment of Networld Corporation
- 1996 Establishment of Alpha Techno Co., Ltd.
- 1997 Opening of the Tokyo CTO Center
- 1998 Opening of the Alpha Plaza training facility / Commencement of the security business (now OSM)
- 1999 Commencement of “tanomail” / Commencement of “α-mail” / Commencement of ODS
- 2000 Listing on the First Section of the Tokyo Stock Exchange / Opening of the Data Center / Attainment of ISO 14001 certification
- 2001 Appointment of a new president / Reinforcement of the BtoB supplier support business
- 2002 Establishment of the Social Contribution Committee / Establishment of the Mission Statement / JIIT Overall IT Award
- 2003 Completion of a new head office building in Iidabashi and relocation of the Head Office / “tayoreru” Contact Center first in Japan to acquire HDI Support Center Certification from the U.S. Help Desk Institute
- 2004 Commencement of “Personal tanomail”
- 2005 Attainment of Privacy Mark certification from JIPDEC / Commencement of the private brand TANOSEE
- 2006 Establishment of the ODT Center / Establishment of Otsuka Information System Corporation in Shanghai, China / Concentration of service and support businesses under the twin brands “tanomail” and “tayoreru”
- 2007 Centralized management of the SMILE series brand by OSK Co., Ltd.
- 2008 Business and capital alliance with Lion Office Products Corporation / Commencement of LED lighting operations
- 2011 Acquisition of the Tokyo metropolitan government’s Top-Level Office certification by the head office building / Completion of the Yokohama building
- 2012 Japan Investor Relations Association’s IR Special Award
- 2013 Donation of LED lighting and Smart Plugs to the University of Tokyo for its I-REF Building
- 2014 Commendation from the IPv6 Promotion Council
- 2015 Merger of OSK Co., Ltd. and Alpha System Co., Ltd.
- 2020 Establishment of the DX Promotion Committee to reinforce the internal structure
- 2021 Selected as a DX Certified Business Operator by the Ministry of Economy, Trade and Industry / Establishment of the Sustainability Committee
- 2022 Transferred listing to the Prime Market of the Tokyo Stock Exchange



Corporate Outline

Company Name	OTSUKA CORPORATION https://www.otsuka-shokai.co.jp/
Capital Stock	10,374 million yen
Net Sales	Consolidated: 977,370 million yen Non-consolidated: 869,573 million yen (FY2023 actual)
Number of Employees	Consolidated: 9,421 Non-consolidated: 7,713 (As of December 31, 2023)
Establishment	July 17, 1961 (Registered as a joint-stock company on December 13, 1961)
Head Office Location	2-18-4 Iidabashi, Chiyoda-ku, Tokyo 102-8573
Business	<ul style="list-style-type: none"> • System Integration Business: Sales of computers, copiers, communication equipment and software, consigned software development and other activities • Service & Support Business: Supplies, maintenance, educational support and other activities

Board of Directors and Corporate Auditors

President & Chief Executive Officer	Yuji Otsuka
Directors	Kazuyuki Katakura, Hironobu Tsurumi, Hironobu Saito, Minoru Sakurai, Jiro Makino, Tetsuo Saito, Makiko Hamabe
Standing Audit & Supervisory Board Member	Tatsumi Murata
Audit & Supervisory Board Members	Kazuhiko Nakai, Etsuo Hada, Katsumasa Minagawa

Major Operational Sites and Consolidated Subsidiaries

Business Divisions	LA Division, BP Division, tanomail Division, Hotel Division
Local Area Sales Departments	Chuo Sales Dept. 1, Chuo Sales Dept. 2, Kanagawa Sales Dept., Josai Sales Dept., Tama Sales Dept., Johoku Sales Dept., Northern Kanto Sales Dept., Keiyo Sales Dept., Osaka Northern Sales Dept., Osaka Southern Sales Dept.
Regional Offices	Sapporo Branch, Sendai Branch, Utsunomiya Branch, Takasaki Branch, Tsukuba Branch, Chubu Branch, Kyoto Branch, Kobe Branch, Hiroshima Branch, Kyushu Branch
Consolidated Subsidiaries	OSK Co., Ltd., Networld Corporation, Alpha Techno Co., Ltd., Alpha Net Co., Ltd.

Robust DX promotion platform empowers customers in their operations to increase productivity and reduce costs.

System Integration OTSUKA CORPORATION's DX solutions support the entire office

Closely monitoring IT trends makes it possible for us to consistently identify the potential advantages of using IT equipment and services at the business sites of our customers. By developing our accumulated expertise into solutions and services that fully leverage cutting-edge IT, we present customers with a variety of proposals for solving their problems.

Addressing ongoing regulatory revisions, such as the Qualified Invoice System and the Law Concerning Preservation of National Tax Records in Electronic Form, requires more than simply introducing systems and creating relevant environments. Effectively deploying AI to upgrade business operations and raise efficiency is also necessary.

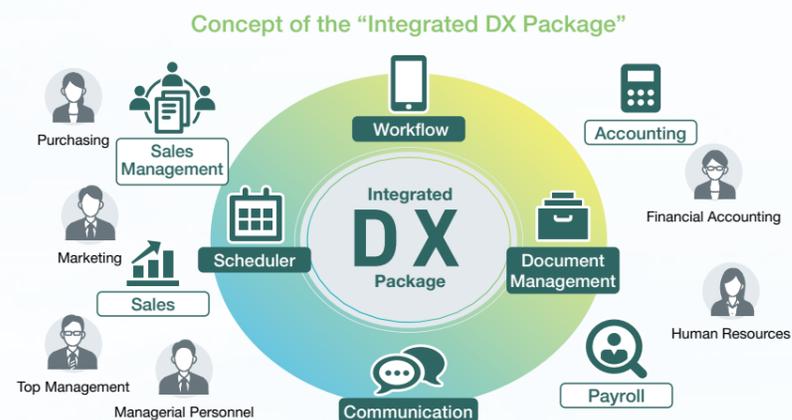
Since before the idea of DX took shape, OTSUKA CORPORATION has been utilizing IT to provide diverse work style options for its employees as a means of boosting productivity. We also support companies in their DX promotion with solutions based on the IT-related know-how we have accumulated over the years, including hardware, software, communication lines, networks, security, AI, IoT, and RPA.

We listen carefully to requests and issues about office IT, work closely with customers, and provide the support for the entire office of our customers as a total solution to channel IT solutions and support in the best possible way.

Integrated DX Package

Creating connections across your business with the "Integrated DX Package"

Our "Integrated DX Package" provides information system tools such as workflow and document management in addition to core operational functions, including the SMILE series for sales, accounting, and payroll. This allows for the streamlining of application procedures, information sharing and storage, associated with specific core operations, as a one-stop process. What's more, the new sales management feature enables the user to manage details about customer negotiations, such as for products and pricing, so they can visualize the progress of each transaction in any given project. The user can also access important information such as sales results and use these for sales forecasts, facilitating more accurate operations.



AI-based Solutions

Expanding business opportunities with AI

AI use in corporate activities is steadily advancing, necessitating DX and business transformation while companies gain experience with various tools. Now that use of AI for business process automation and data analysis is gaining momentum, we are offering a wide range of AI solutions, including image analysis and advanced management analysis, as well as standard features for applying generative AI to raise operational efficiency. We also provide training programs to nurture AI personnel indispensable for boosting business competitiveness and driving innovation.

Main Solutions

- Preparing data for AI learning
Data Assessment Service
- Using AI tools to predict future trends
dotData AI analysis service
dotData Lite
- Learning from the past to discover solutions
dotData Insight
- Supporting human resource development
DX literacy education and training
Human resource development based on business analytics
Training on using Copilot for Microsoft 365
- Increasing the efficiency of safety management operations including disaster prevention
All-in-one image analysis package
- Securing the use of ChatGPT in business
Comprehensive service for applying ChatGPT
Generative AI chat for "tayoreru"
- Applying generative AI to office productivity
Copilot for Microsoft 365
Adobe Firefly

DX for Disaster Prevention and Countermeasures

Transforming disaster prevention and countermeasures with DX

Sustainability is becoming increasingly important for public agencies and private companies as they prepare for potential natural disasters to ensure the safety and security of residents and employees as well as business continuity. The "MIERU Platform" DX solution for disaster countermeasures uses IoT technology to maintain evacuation shelters by centrally monitoring the status of damage and managing emergency supplies at corporate sites in the event of a disaster.

Main Solutions

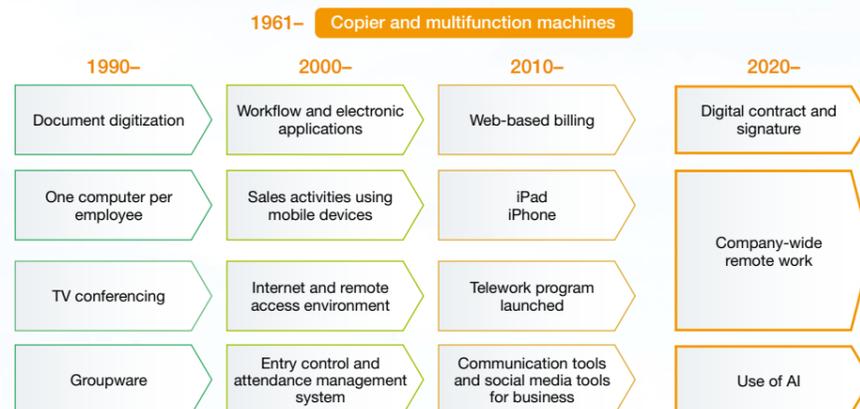
- Handling the maintenance and management of evacuation shelters with DX
"MIERU Platform" DX solution for disaster prevention
- Linking a reception system with ChatGPT
"temi" reception robot
- Recycling 98% of wastewater for reuse
"WOTA BOX / WOSH" portable water reuse system
- Visualizing electricity consumption
"Plugwise" smart plug
- Offering easy procurement and long-term storage
"RAYPOWER" liquefied petroleum gas-powered emergency generator
- Disinfection and virus control
Disinfection LED lighting
- Enabling remote locking and unlocking
"Akerun" cloud-based access control system
- Avoiding damage from lightning strikes
PDCE lightning rod



OTSUKA CORPORATION's Own DX Initiatives

In our "Otsuka Strategy," launched in 1993 and fully operational in 1998, we integrated the databases for our ERP and information systems to lay the platform for our current DX operations. This platform remains the backbone for ongoing improvement of our financial constitution and enhancing productivity. We are also continuing our efforts to use AI to support sales activities, including AI recommendations on optimal choice from a range of solutions for specific customers to strengthen and promote our concept of addressing the needs of the entire office.

In April 2021, OTSUKA CORPORATION became a DX Certified Business Operator under the certification system designated by the Ministry of Economy, Trade and Industry. We provide the experience and expertise, acquired through our own initiatives, as DX solutions that are now essential at business sites.



Presenting the DX Office, OTSUKA CORPORATION's Ideal Office Format



OTSUKA CORPORATION presents the DX Office as the ideal office format. We ask customers to compare their actual offices and business operations with their ideals, and we provide demonstrations of the latest solutions to help identify issues they were not aware of.



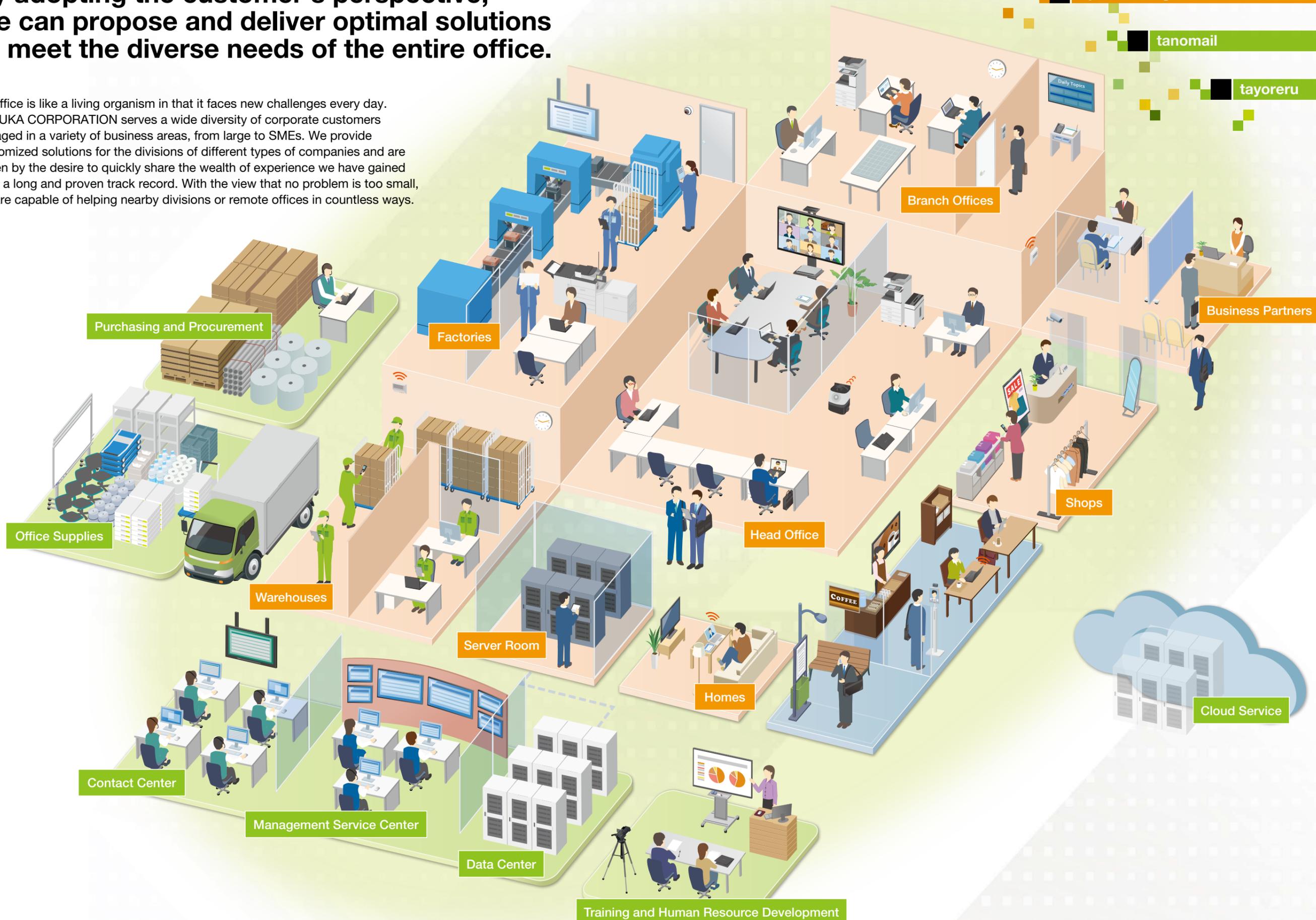
By adopting the customer's perspective, we can propose and deliver optimal solutions to meet the diverse needs of the entire office.

An office is like a living organism in that it faces new challenges every day. OTSUKA CORPORATION serves a wide diversity of corporate customers engaged in a variety of business areas, from large to SMEs. We provide customized solutions for the divisions of different types of companies and are driven by the desire to quickly share the wealth of experience we have gained from a long and proven track record. With the view that no problem is too small, we are capable of helping nearby divisions or remote offices in countless ways.

System Integration

tanomail

tayoreru



The right solution for any customer need lies in our comprehensive System Integration and Service & Support offerings.

Since our founding, we have produced one solution after another to address customer needs by harnessing the full value of the most advanced technologies of the times, free from the constraints of conventional business domains. We have consistently adopted the customer's perspective to develop these solutions, and our System Integration and Service & Support businesses represent the culmination of these efforts. Moreover, each of our business domains have continued to evolve and grow with the ongoing advances of the times and in IT, and in response to the changing demands of customers. In our hands we hold the solutions that customers seek.

System Integration

We create information systems that enable the customer to enhance productivity and reduce costs through an optimal combination of network infrastructure, servers, PCs, mobile devices, multifunction machines and software developed by different companies.

System Integration

-  **Consulting (analysis of tasks, operations)**

-  **Software and Systems (planning, design, development)**
 - ▶ ERP and information systems applications, integrated DX package
 - ▶ Document management, data utilization
-  **CAD / construction, manufacturing**
-  **Cloud (ASP) / office software**
-  **Creative / graphics software**
-  **IT asset management**

-  **Telecommunication Network (communication lines and infrastructure)**
 - ▶ Providers, mobile devices, line service
 - ▶ Network equipment, PBX business phones, web conferencing, video conferencing

-  **Security (information leakage, BCP)**
 - ▶ Antivirus, email security, procedural measures ▶ Data backup
 - ▶ Contingency planning

-  **Hardware (introduction and installation)**
 - ▶ Multifunction machines, copiers, printers ▶ LED lightning, BEMS
 - ▶ PCs, peripherals ▶ Smart devices
 - ▶ Servers, storage

Service & Support

We provide services that support businesses in every aspect and situation, including mail order office supply sales, support and trouble-shooting during system construction, operational management and information system analysis.

tanomail



Corporate Mail Order Shopping Service for Office Supplies

Mail Order Shopping Service for Nursing Care Products

Personal Mail Order Shopping Service

tayoreru



 **Hardware and Software Maintenance**

- ▶ Monitoring service
- ▶ Data recovery
- ▶ Onsite support

 **Telephone Support**

- ▶ Remote support
- ▶ Contact point for repairs

 **Online Support**

- ▶ FAQ
- ▶ Repair request

 **Support for Business Operations**

- ▶ Operational support, educational support, back office support

 **Outsourcing**

- ▶ Web service
- ▶ ASP service

MULTI-VENDOR

MULTI-FIELD

Creating information systems by tackling business challenges at the side of our customers

Businesses need to establish systems for visualizing the current status of management and customer businesses while remaining flexible and responsive to the changing external environment. The scope of system integration is expanding to encompass collaboration between existing IT and AI functions as well as the hybrid operation of cloud services. We provide a one-stop solution that consistently supports and strengthens corporate growth and the success of customer businesses.

- Multi-vendor, multi-field response
- Single contact point for multiple solutions
- Comprehensive solutions from the customer's perspective



■ Consulting

After a solid review of the customer's business, we support each field with reasonable system operations that deliver material results.

- Consulting on internal controls
- BEMS (Building Energy Management System)
- Management support services

■ Security

We provide airtight protection against invisible threats and create a secure office environment in which customers can do their work safely.

- Protection against unauthorized access
- Protection against computer viruses
- Data backup
- Prevention of information leakage
- BCP (Business Continuity Plan)
- Data erasure

■ Network

We fully upgrade customer business communications by reviewing network environments, including phones, and provide optimal services to create an integrated IP environment.

- VPN service
- IP communication service
- Mobile solutions

■ Cutting-Edge Solution Service

We help companies promote DX using cutting-edge technologies including AI, IoT, and RPA.

- AI AI analysis (regression, targeting, and classification tasks), chatbot, AI camera
- IoT Remote work support solutions, sensor devices, robots

■ Software and Systems

We draw on our abundant experience to develop and deliver systems and groupware for businesses and operations.

- Integrated DX package
- CAD
- Document systems and document management
- ERP
- Electronic contracts and paperless processes

■ Hardware

We respond to customer needs with a multi-vendor approach that is not dependent on products offered by any one specific maker, together with a multi-field approach that encompasses the entire spectrum of IT equipment.

- Servers
- PCs
- Multifunction machines, printers
- Network equipment
- Peripheral equipment
- Smart devices

■ LED Lighting

We offer an extensive range of effective LED lighting options for reducing electricity use in offices, warehouses, factories and shops.

- Incandescent and halogen lamp type
- Fluorescent light type
- Mercury lamp type
- Floodlights
- Disinfection LED lighting
- Lighting control

Optimal solutions for every line of business

Manufacturing	Publishing / Printing	Construction
Apparel / Jewelry	Food products	Retailing / Merchandising
Raw materials	Service	Distribution
Public institutions / Industry associations	Local government / Extra-governmental organizations / Schools	Medical, welfare and nursing care institutions

Service & Support

tanomail



“tanomail” reliably meets all of your office needs and offers very quick delivery.

A broad range of products from office supplies and everyday items to nursing care products are available through the “tanomail” mail order service. We provide quick solutions to meet the needs of every customer, both corporate and individual.

■ Reduced customer procurement costs

■ Delivery network expedites the “tanomail” service



■ tanomail

Mail order service for office supplies



This mail order service for corporate customers delivers office goods and services. In addition to stationery, PCs, tools, daily items and office equipment supplies, it offers environmentally friendly products and TANOSEE private brand goods.



As of April 2024

■ MA tanomail

Procurement support service

This service facilitates corporate purchasing at mid-size and large companies, including division-by-division order management and approval functions. Purchasing parameters can be set according to the purchasing rule of the company. Also, we provide support from the initial stage of constructing the service environment.

■ Personal tanomail

Mail order service for individual customers



Customers can use “tanomail” products not only in their office but also at home. In addition to everyday goods, stationery, and office supplies, we support the daily needs of customers with food products and other necessities.

■ tanomail Solutions and Products



Online sales of IT solutions for corporate customers

We offer a variety of cloud services that promote DX, including communication tools such as Zoom and LINE WORKS, and Dropbox for online storage, which can be purchased on our website.

■ Care tanomail

Mail order service for nursing care products



“Care tanomail” provides nursing care products under the concept of “offering backup for everyone involved in nursing.” We offer a reliable lineup of these products to both individual and corporate customers.



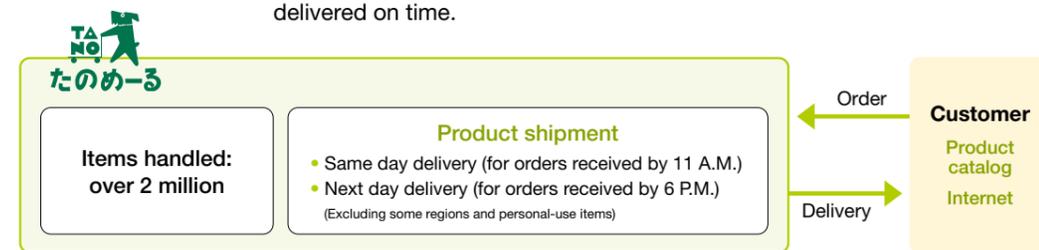
■ Logistics

Our logistics and distribution centers are strategically located in the eastern and western regions of the country. Having this fast-responding network enables us to deliver what our customers want, when they want it.



What is “tanomail”?

“tanomail” is a service through which we deliver office supplies, PCs and peripheral products in a timely manner to corporate customers as well as stationery, daily supplies and other necessities to individual customers. The several services we offer cater to each customer, and required items are delivered on time.



“tayoreru” provides reliable one-stop support with solutions for quickly meeting customer needs.

We provide one-stop support for information system operations and management as well as corporate activities in general with hardware and software maintenance, managed network services and outsourcing services.

- Entire support menu covered by our in-house system
- Reliable IT operations and management
- Labor savings based on a review of business operations



What is “tayoreru”?

“tayoreru” is a collective term for the service and support offerings that comprehensively support and utilize IT in a company’s various operations, including general affairs, human resources, accounting, and information systems.



■ IT Support

Our comprehensive support of IT operations and management, including system maintenance and safekeeping of installed equipment, and the provision of Internet services.

■ Business Support

We provide a variety of services to reduce customer workload in addition to services for human resource development.

■ Support System

We are always fully prepared to support our customers, responding with flexibility and care based on our people-centered approach as well as robust, highly functional facilities.

tayoreru Contact Center

Specialized engineers respond by phone and provide remote support to solve problems related to hardware, software and communication lines.



Support calls per month	approx. 150,000
Support staff	approx. 600
Support sites	280 across the country
Number of engineers	approx. 3,000

Customer's My Page

This page provides customers under contract with important information and comprehensive support regarding products and services, including requests for repairs, queries, and FAQs.



Onsite Support

When a customer needs onsite support, we dispatch a specialized engineer from the support site nearest the customer.



tayoreru Management Service Center

We have obtained ISO/IEC27001 (ISMS) certification for our data centers and Cloud IaaS, and we operate under this system to establish, maintain, and consistently improve management systems that meet the required confidentiality, integrity, and availability of information, including personal information. We have also obtained ISO/IEC27017 (ISMS cloud security certification) for Cloud IaaS.

Data Centers

We protect our customers' valuable systems at data centers equipped with the most advanced facilities and airtight security measures.



Sustainability

Sustainability

We tirelessly work to realize a sustainable society and increase corporate value.

We aim to realize a sustainable society and continuously increase corporate value by earnestly working to resolve environmental and social issues and by building an optimal governance system in practicing the mission, goals, and principles set forth in our Mission Statement.

■ Setting ambitious goals for sustainability initiatives

■ Forming stronger relationships with local communities by regularly engaging in social contribution activities



Reforestation Project in the Amazon

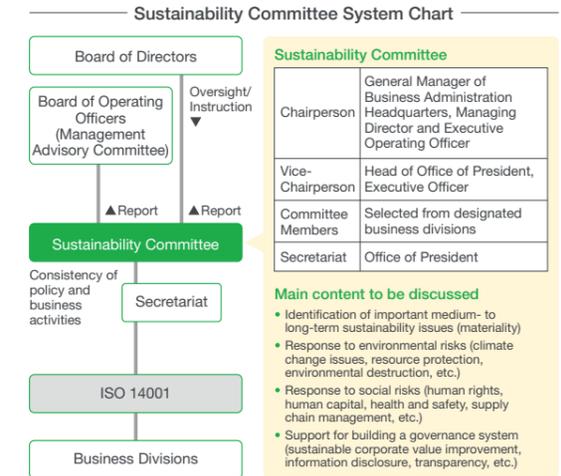
Since July 2022, we have been working with Conservation International Japan to introduce an agroforestry system on 10 hectares of land in the Brazilian Amazon and reforest it by cultivating a variety of trees. The project aims to ensure food security and the livelihoods of the local people who depend on the Amazon forest. Our project provides onsite support to eight small-scale farming families for introducing agroforestry on their farmland. We provide the necessary supplies and technology, while the participating farmers prepare the soil, plant trees, and undertake post-afforestation management.



■ Sustainability Committee

The Sustainability Committee was set up in November 2021 to promote management from the perspective of sustainability. To guide the Company in contributing to the achievement of the SDGs and responding to ESG issues, the committee formulates Company-wide sustainability policies and goals, builds and maintains a promotion structure, and appropriately monitors sustainability activities using an ISO 14001 management system.

Recent initiatives: In April 2022, the committee established the Sustainability Basic Policy, OTSUKA CORPORATION Group Human Rights Policy, and Sustainable Procurement Policies, and it is promoting internal initiatives. In August, the committee formulated the Sustainable Procurement Guidelines and requested cooperation from our suppliers. It has also initiated a status survey of major suppliers.



■ Environmental Protection

Disclosures Recommended by the TCFD

The Task Force on Climate-related Financial Disclosures (TCFD) was established by the Financial Stability Board (FSB) at the request of the G20 to examine climate-related information disclosure by companies and responses by financial institutions. The TCFD recommends that companies and other organizations disclose information on their governance, strategy, risk management, and metrics and targets related to climate-related risks and opportunities. In March 2023, OTSUKA CORPORATION disclosed information based on TCFD recommendations.

Realizing a Carbon-Free Society

Science-based targets are set by companies in line with the Paris Agreement requirements for reducing greenhouse gas emissions over the next 5 to 10 years. OTSUKA CORPORATION has set its science-based targets for limiting the rise in global temperature to 1.5°C above pre-industrial levels, and they were certified by the Science Based Targets initiative (SBTi) in June 2023.

“Oyama Senmaida” Terraced Rice Fields Conservation Activities

Since 2005, employees and their families have taken part in farming activities for conserving the Oyama Senmaida in Kamogawa City, Chiba Prefecture. In March 2023, we received a special letter of gratitude from the Ministry of Agriculture, Forestry and Fisheries under Tsunagu Tanada Heritage in the category of Connecting with the Future in recognition of our efforts over the years.



Introduction of Virtual PPA

OTSUKA CORPORATION introduced a virtual power purchase agreement (PPA) in 2024 to meet its science-based target and achieve net-zero by 2050, as specified in its environmental policy, revised in 2023. The PPA will enable us to purchase the environmental value produced by a solar power plant established by a power generation company, thereby reducing our carbon footprint by sourcing all of the electricity we use from renewable energies.

■ Social Activities

Cooperation Agreement on Disaster Management

In 2023, OTSUKA CORPORATION concluded disaster management agreements with 15 municipalities in Ehime, Kochi, and Hyogo Prefectures to ensure prompt and efficient implementation of emergency measures in the event of a disaster. We make donations through the corporate version of Furusato Taxation for strengthening their regional disaster preparedness, and provide daily necessities after large-scale disasters. For these initiatives, we received the FY2023 Minister’s Commendation for Regional Development Support Taxation (Corporate Version of Furusato Taxation) from the Cabinet Office.



Kurumin Certification

OTSUKA CORPORATION promotes initiatives for assisting employees in balancing work and life. We received the Kurumin certification from the Ministry of Health, Labour and Welfare in June 2023 as a company that supports employees raising children.

Barrier-Free Promotion Activities for the Heart

Since 2020, OTSUKA CORPORATION has been working with the Guide Dog & Service Dog & Hearing Dog Association of Japan and appointed a service dog as a “Barrier-Free Ambassador for the Heart.” In recognition of our innovative approach, we were certified as a Good Role Model Company in Barrier-Free for the Heart for 2021 by the Tokyo Metropolitan Government. In January 2023, our first service canine ambassador, Kei-kun, passed the baton to Luke-kun.

Otsuka Corporation

<https://www.otsuka-shokai.co.jp/english/>



OTSUKA CORPORATION is fully committed to environmental improvement. ISO 14001 certification has been acquired by 25 domestic offices.

