April 27, 2012

## Outline of business results

|  |  |  |  |  |  | (Millions of yen) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 1Q 2012 |  |  |  |  |
|  | Amount | Amount | Composition Ratio | Difference to Last year | Change to Last year | Amount | Composition Ratio | Difference to Last year | Change to Last year | Consolidated to non-consolidated ratio |
| Net sales | 124,734 | 123,974 | 100.0\% | -760 | -0.6\% | 135,458 | 100.0\% | +11,484 | +9.3\% | 1.09 |
| Gross profit | 25,375 | 26,078 | 21.0\% | +703 | +2.8\% | 28,528 | 21.1\% | +2,450 | +9.4\% | 1.09 |
| Operating income | 4,883 | 5,035 | 4.1\% | +152 | +3.1\% | 6,912 | 5.1\% | +1,877 | +37.3\% | 1.14 |
| Ordinary income | 5,079 | 5,293 | 4.3\% | +214 | +4.2\% | 7,224 | 5.3\% | +1,931 | +36.5\% | 1.15 |
| Net income | 2,822 | 2,700 | 2.2\% | -121 | -4.3\% | 4,083 | 3.0\% | +1,383 | +51.2\% | 1.16 |


| Non-consolidated Net sales and Profits |  |  |  |  |  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1Q 2010 | 1Q 2011 |  |  |  | 1Q 2012 |  |  |  |
|  | Amount | Amount | Composition Ratio | $\begin{array}{\|c} \text { Difference to } \\ \text { Last year } \\ \hline \end{array}$ | Change to <br> Last year | Amount | Composition Ratio | $\begin{array}{\|c} \text { Difference to } \\ \text { Last year } \end{array}$ | Change to Last year |
| Net sales | 116,321 | 114,998 | 100.0\% | -1,322 | -1.1\% | 123,729 | 100.0\% | +8,730 | +7.6\% |
| Gross profit | 23,486 | 24,073 | 20.9\% | +587 | +2.5\% | 26,204 | 21.2\% | +2,131 | +8.9\% |
| Operating income | 4,370 | 4,394 | 3.8\% | +23 | +0.5\% | 6,050 | 4.9\% | +1,656 | +37.7\% |
| Ordinary income | 4,595 | 4,615 | 4.0\% | +19 | +0.4\% | 6,290 | 5.1\% | +1,674 | +36.3\% |
| Net income | 2,565 | 2,347 | 2.0\% | -218 | -8.5\% | 3,512 | 2.8\% | +1,164 | +49.6\% |

Quarterly change of consolidated Net sales
(Millions of yen)

|  | FY 2010 | FY 2011 |  |  | FY 2012 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Amount | Difference to Last year | Change to <br> Last year | Amount | Difference to Last year | Change to Last year |
| 1Q (Jan. - Mar.) | 124,734 | 123,974 | -760 | -0.6\% | 135,458 | +11,484 | +9.3\% |
| 2Q (Apr. - Jun.) | 119,560 | 125,169 | +5,609 | +4.7\% | - | - |  |
| 3Q (Jul. - Sept.) | 104,681 | 110,745 | +6,063 | +5.8\% | - | - |  |
| 4Q (Oct. - Dec.) | 114,516 | 118,326 | +3,809 | +3.3\% | - | - |  |

Quarterly change of consolidated Ordinary income

|  | FY 2010 | FY 2011 |  |  | FY 2012 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Amount | Difference to Last year | Change to Last year | Amount | Difference to Last year | Change to Last year |
| 1Q (Jan. - Mar.) | 5,079 | 5,293 | +214 | +4.2\% | 7,224 | +1,931 | +36.5\% |
| 2Q (Apr. - Jun.) | 7,449 | 9,011 | +1,561 | +21.0\% | - | - |  |
| 3Q (Jul. - Sept.) | 2,101 | 3,629 | +1,527 | +72.7\% | - | - |  |
| 4Q (Oct. - Dec.) | 4,877 | 5,381 | +503 | +10.3\% | - | - |  |


| Consolidated Net sales by segments |  | $\text { 1Q } 2011$ |  |  |  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{\|c\|} \hline \text { 1Q } 2010 \\ \hline \text { Amount } \\ \hline \end{array}$ |  |  |  |  | 1Q 2012 |  |  |  |
|  |  | Amount | Composition Ratio | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Difference to } \\ \text { Last year } \end{array} \\ \hline \end{array}$ | Change to Last year | Amount | Composition Ratio | $\begin{array}{c\|} \hline \text { Difference to } \\ \text { Last year } \end{array}$ | Change to Last year |
| System Integration business | 72,196 | 69,542 | 56.1\% | -2,654 | -3.7\% | 78,120 | 57.7\% | +8,578 | +12.3\% |
| Service and Support business | 52,171 | 54,074 | 43.6\% | +1,902 | +3.6\% | 57,162 | 42.2\% | +3,087 | +5.7\% |
| Other business | 366 | 357 | 0.3\% | -8 | -2.4\% | 175 | 0.1\% | -181 | -50.8\% |



| Non-consolidated Net sales by 4 segments |  |  |  |  |  |  |  |  |  | ions of yen) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1Q 2010 | 1Q 2011 |  |  |  | 1Q 2012 |  |  |  |
|  |  | Amount | Amount | $\begin{array}{\|c\|} \hline \text { Composition } \\ \text { Ratio } \\ \hline \end{array}$ | Difference to Last year | Change to Last year | Amount | Composition Ratio | Difference to Last year | Change to Last year |
| System Integration business | SI related products | 57,521 | 54,126 | 47.1\% | -3,395 | -5.9\% | 59,060 | 47.7\% | +4,934 | +9.1\% |
|  | Custom-made software etc. | 7,429 | 7,618 | 6.6\% | +188 | +2.5\% | 8,289 | 6.7\% | +671 | +8.8\% |
| Service and Support business | Supplies | 24,615 | 26,714 | 23.2\% | +2,099 | +8.5\% | 28,766 | 23.2\% | +2,051 | +7.7\% |
|  | Maintenance, etc. | 26,754 | 26,539 | 23.1\% | -214 | -0.8\% | 27,612 | 22.3\% | +1,072 | +4.0\% |


| Consolidated Cash flows |  | (Millions of yen) |  |
| :---: | :---: | :---: | :---: |
|  | 1Q | 1Q | 1Q |
|  | 2010 | 2011 | 2012 |
| C/F from operating | 4,376 | 3,938 | 4,063 |
| C/F from investing | -2,815 | -1,181 | -2,027 |
| C/F from financing | -4,178 | -1,101 | -4,940 |
| Cash and cash equivalents at end of period | 30,188 | 39,580 | 49,415 |

Consolidated Equity and Interest-bearing debt

|  | 2010 <br> Mar. 31 | 2011 <br> Mar. 31 | $\mathbf{2 0 1 2}$ <br> Mar. 31 |
| :--- | ---: | ---: | ---: |
| Equity | 100,556 | 106,646 | $\mathbf{1 1 5 , 9 9 6}$ |
| Interest-bearing debt | 8,744 | 11,102 | $\mathbf{8 , 8 3 6}$ |
| Total assets | 218,386 | 224,143 | $\mathbf{2 4 4 , 7 2 5}$ |
| Equity ratio | $46.0 \%$ | $47.6 \%$ | $\mathbf{4 7 . 4 \%}$ |
| Interest-bearing debt ratio | $4.0 \%$ | $5.0 \%$ | $\mathbf{3 . 6 \%}$ |

[^0]Non-consolidated Key strategic business
(Millions of yen)

|  | $\begin{gathered} 1 Q \\ 2010 \\ \hline \end{gathered}$ | 1Q 2011 |  |  | 1Q 2012 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Amount | Difference to Last year | Change to Last year | Amount | Difference to Last year | Change to Last year |
| "tanomail" | 25,539 | 27,414 | +1,875 | +7.3\% | 30,151 | +2,737 | +10.0\% |
| SMILE | 1,443 | 1,776 | +333 | +23.1\% | 2,001 | +224 | +12.7\% |
| ODS21 | 9,562 | 9,651 | +89 | +0.9\% | 10,350 | +698 | +7.2\% |
| OSM | 12,163 | 12,359 | +195 | +1.6\% | 13,285 | +925 | +7.5\% |


| <As reference: Number of Sales> |  |  |  |  |  |  | (Units) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Copier | 6,646 | 6,841 | +195 | +2.9\% | 7,894 | +1,053 | +15.4\% |
| (of which color copier) | 5,071 | 5,551 | +480 | +9.5\% | 6,641 | +1,090 | +19.6\% |
| Server | 9,500 | 9,025 | -475 | -5.0\% | 10,992 | +1,967 | +21.8\% |
| PC | 214,538 | 185,635 | -28,903 | -13.5\% | 205,242 | +19,607 | +10.6\% |

## Future Plans

Plans of consolidated Net sales and profits
(Millions of yen)

|  | 1Q 2012 <br> (Result) | 1H 2012 <br> (Plan) | FY 2012 <br> (Plan) |
| :--- | ---: | ---: | ---: |
| Net sales | 135,458 | $\mathbf{2 5 6 , 5 0 0}$ | $\mathbf{4 9 3 , 0 0 0}$ |
| Operating income | 6,912 | $\mathbf{1 4 , 3 0 0}$ | $\mathbf{2 4 , 0 0 0}$ |
| Ordinary income | 7,224 | $\mathbf{1 4 , 6 0 0}$ | $\mathbf{2 4 , 5 0 0}$ |
| Net income | 4,083 | $\mathbf{8 , 2 1 0}$ | $\mathbf{1 3 , 5 5 0}$ |


[^0]:    (Millions of yen)

