## Outline of business results

| Consolidated Net sales and Profits |  |  |  |  |  | (Millions of yen) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2016 | FY 2017 |  |  |  | FY 2018 |  |  |  |  |  |  |
|  | Amount | Amount | Composition Ratio | Difference to Last year | Change to Last year | Amount | $\begin{aligned} & \text { Composition } \\ & \text { Ratio } \end{aligned}$ | Plan | Ratio to Plan | Difference to Last year | Change to Last year | Consolidated to non-consolidated ratio |
| Net sales | 643,417 | 691,166 | 100.0\% | +47,748 | +7.4\% | 759,871 | 100.0\% | 720,000 | 105.5\% | +68,704 | +9.9\% | 1.11 |
| Gross profit | 140,034 | 149,827 | 21.7\% | +9,792 | +7.0\% | 157,817 | 20.8\% |  |  | +7,989 | +5.3\% | 1.09 |
| Operating income | 39,684 | 44,386 | 6.4\% | +4,702 | +11.9\% | 48,058 | 6.3\% | 47,300 | 101.6\% | +3,671 | +8.3\% | 1.13 |
| Ordinary income | 40,780 | 45,460 | 6.6\% | +4,679 | +11.5\% | 49,285 | 6.5\% | 48,000 | 102.7\% | +3,825 | +8.4\% | 1.11 |
| Net income* | 26,675 | 31,560 | 4.6\% | +4,885 | +18.3\% | 33,601 | 4.4\% | 31,880 | 105.4\% | +2,041 | +6.5\% | 1.10 |
| *Profit attributable to owners of parent <br> Non-consolidated Net sales and Profits |  |  |  |  |  |  |  |  |  |  |  |  |
| - | FY 2016 | FY 2017 |  |  |  | FY 2018 |  |  |  |  |  |  |
|  | Amount | Amount | $\begin{gathered} \text { Composition } \\ \text { Ratio } \end{gathered}$ | Difference to Last year | Change to Last year | Amount | Composition Ratio | Plan | Ratio to Plan | Difference to Last year | Change to Last year |  |
| Net sales | 584,138 | 624,694 | 100.0\% | +40,555 | +6.9\% | 684,912 | 100.0\% | 652,000 | 105.0\% | +60,218 | +9.6\% |  |
| Gross profit | 129,008 | 136,961 | 21.9\% | +7,952 | +6.2\% | 144,261 | 21.1\% |  |  | +7,300 | +5.3\% |  |
| Operating income | 36,109 | 39,776 | 6.4\% | +3,667 | +10.2\% | 42,535 | 6.2\% | 42,400 | 100.3\% | +2,758 | +6.9\% |  |
| Ordinary income | 37,411 | 41,162 | 6.6\% | +3,751 | +10.0\% | 44,254 | 6.5\% | 43,900 | 100.8\% | +3,091 | +7.5\% |  |
| Net income | 24,776 | 28,899 | 4.6\% | +4,122 | +16.6\% | 30,686 | 4.5\% | 29,800 | 103.0\% | +1,787 | +6.2\% |  |

Quarterly change of consolidated Net sales (Millions of yen)

|  | FY 2016 | FY 2017 |  |  | FY 2018 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Amount | Difference to Last year | Change to Last year | Amount | Difference to Last year | Change to Last year |
| 1Q (Jan. - Mar.) | 171,130 | 180,278 | +9,147 | +5.3\% | 191,225 | +10,947 | +6.1\% |
| 2Q (Apr. - Jun.) | 167,379 | 177,307 | +9,927 | +5.9\% | 198,637 | +21,330 | +12.0\% |
| 3Q (Jul. - Sep.) | 144,234 | 158,943 | +14,709 | +10.2\% | 176,262 | +17,318 | +10.9\% |
| 4Q (Oct. - Dec.) | 160,673 | 174,637 | +13,964 | +8.7\% | 193,745 | +19,107 | +10.9\% |

Quarterly change of consolidated Ordinary income
(Millions of yen)

|  | FY 2016 | FY 2017 |  |  | FY 2018 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Amount | Difference to Last year | Change to Last year | Amount | Difference to Last year | Change to Last year |
| 1Q (Jan. - Mar.) | 10,360 | 12,131 | +1,770 | +17.1\% | 12,222 | +91 | +0.8\% |
| 2Q (Apr. - Jun.) | 14,207 | 15,255 | +1,048 | +7.4\% | 15,645 | +389 | +2.6\% |
| 3Q (Jul. - Sep.) | 5,677 | 6,667 | +990 | +17.5\% | 7,167 | +499 | +7.5\% |
| 4Q (Oct. - Dec.) | 10,535 | 11,404 | +869 | +8.3\% | 14,250 | +2,845 | +24.9\% |


| Consolidated Net sales by segments |  |  |  |  |  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2016 | FY 2017 |  |  |  | FY 2018 |  |  |  |
|  | Amount | Amount | Composition | Difference to Last year | Change to Last year | Amount | $\begin{gathered} \text { Composition } \\ \text { Ratio } \end{gathered}$ | Difference to Last year | Change to Last year |
| System Integration business | 376,391 | 408,718 | 59.1\% | +32,327 | +8.6\% | 463,293 | 61.0\% | +54,574 | +13.4\% |
| Service and Support business | 266,625 | 282,064 | 40.8\% | +15,439 | +5.8\% | 296,577 | 39.0\% | +14,513 | +5.1\% |
| Other business | 400 | 383 | 0.1\% | -17 | -4.4\% |  |  |  |  |



Non-consolidated Net sales by 4 segments

|  |  | FY 2016 | FY 2017 |  |  |  | FY 2018 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Amount | Amount | Composition Ratio | Difference to Last year | Change to Last year | Amount |  | Difference to Last year | Change to Last year |
| System Integration business | SI related products | 282,400 | 304,890 | 48.8\% | +22,490 | +8.0\% | 346,267 | 50.6\% | +41,377 | +13.6\% |
|  | Custom-made software etc. | 38,221 | 40,683 | 6.5\% | +2,462 | +6.4\% | 44,760 | 6.5\% | +4,077 | +10.0\% |
| Service and Support business | Supplies | 135,841 | 143,593 | 23.0\% | +7,751 | +5.7\% | 150,438 | 22.0\% | +6,844 | +4.8\% |
|  | Maintenance, etc. | 127,675 | 135,527 | 21.7\% | +7,851 | +6.1\% | 143,446 | 20.9\% | +7,918 | +5.8\% |

Consolidated Cash flows

|  | FY | FY | (Milions of yen) |
| :--- | :---: | :---: | :---: |
|  | 2016 | 2017 | $\mathbf{2 0 1 8}$ |
| C/F from operating | 23,932 | 36,153 | $\mathbf{3 8 , 6 4 6}$ |
| C/F from investing | $-5,823$ | $-5,243$ | $\mathbf{- 1 1 , 0 9 6}$ |
| C/F from financing | $-9,532$ | $-11,528$ | $\mathbf{- 1 3 , 4 7 0}$ |
| Cash and cash <br> equivalents at end of <br> period | 118,183 | 137,545 | $\mathbf{1 5 1 , 5 8 5}$ |

Consolidated Equity, Interest-bearing debt, ROE and ROA

|  | FY | FY | FY |
| :--- | ---: | ---: | ---: |
|  | 2016 | 2017 | $\mathbf{2 0 1 8}$ |
| Equity | 189,851 | 212,897 | $\mathbf{2 2 9 , 7 2 6}$ |
| Interest-bearing debt | 9,008 | 8,873 | $\mathbf{8 , 2 5 6}$ |
| Total assets | 343,821 | 380,317 | $\mathbf{4 0 6 , 7 3 2}$ |
| Equity ratio | $55.2 \%$ | $56.0 \%$ | $\mathbf{5 6 . 5 \%}$ |
| Interest-bearing debt ratio | $2.6 \%$ | $2.3 \%$ | $\mathbf{2 . 0 \%}$ |
| ROE | $14.69 \%$ | $15.67 \%$ | $\mathbf{1 5 . 1 8 \%}$ |
| ROA | $12.02 \%$ | $12.37 \%$ | $\mathbf{1 2 . 3 2 \%}$ |


| Non-consolidated Key strategic business |  |  |  |  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { FY } \\ 2016 \end{gathered}$ | FY 2017 |  |  | FY 2018 |  |  |
|  | Amount | Amount | Difference to Last year | Change to Last year | Amount | $\begin{array}{\|c\|} \hline \text { Difference to } \\ \text { Last year } \end{array}$ | Change to Last year |
| "tanomail" | 146,046 | 153,500 | +7,453 | +5.1\% | 159,932 | +6,431 | +4.2\% |
| SMILE | 9,774 | 10,817 | +1,043 | +10.7\% | 11,715 | +897 | +8.3\% |
| ODS | 51,746 | 55,997 | +4,251 | +8.2\% | 55,715 | -281 | -0.5\% |
| OSM | 67,937 | 67,514 | -423 | -0.6\% | 71,662 | +4,148 | +6.1\% |
| <As reference: Number of Sales> |  |  |  |  |  |  | (Units) |
| Copier | 44,583 | 43,807 | -776 | -1.7\% | 41,046 | -2,761 | -6.3\% |
| (of which color copier) | 42,060 | 41,942 | -118 | -0.3\% | 39,825 | -2,117 | -5.0\% |
| Server | 32,917 | 31,232 | -1,685 | -5.1\% | 32,000 | +768 | +2.5\% |
| PC | 854,876 | 887,640 | +32,764 | +3.8\% | 1,178,899 | +291,259 | +32.8\% |
| Client Total | 904,393 | 927,835 | +23,442 | +2.6\% | 1,222,643 | +294,808 | +31.8\% |

## Future Plans

|  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |

*Profit attributable to owners of parent

Plans of consolidated Net sales by segments (Millions of yen)

|  | $\begin{array}{\|l\|} \hline \text { FY } 2017 \\ \text { (Result) } \end{array}$ | $\begin{aligned} & \hline \text { FY } 2018 \\ & \text { (Result) } \end{aligned}$ |  | $\begin{gathered} \hline \text { FY } 2019 \\ \text { (Plan) } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Amount | Change to Last year | Amount | Change to Last year |
| System Integration | 408,718 | 463,293 | +13.4\% | 491,150 | +6.0\% |
| Service and Support | 282,064 | 296,577 | +5.1\% | 311,850 | +5.1\% |
| Others | 383 |  |  |  |  |

