We integrate a broad array of hardware and software to create optimal systems.

The System Integration Business provides optimal systems encompassing consulting and system design, development of application programs, selection and installation of products, and the construction of networks and system operations. We effectively deploy the knowledge of technical experts in each field to address customer problems. And we expand our business by fully leveraging our unique characteristics and strengths to provide customers with the optimal combination of diverse equipment and customized software. In addition, we rapidly adopt and evaluate the latest Information Technology into our own operations, and we recommend to customers the best system configuration based on our own experience and expertise.

*VC stands for Voice and Visual Communication
Knowledge Management System

**ODS21 (Otsuka Document Solutions 21 for the Open Knowledge Office)**

Vast amounts of information are stored in offices in the form of paper documents. This system facilitates the capturing of such paper-based information by using a copier to scan and save it in a digital format, allowing it to be stored with other data as a centrally managed knowledge bank that can be shared and utilized. It also offers an effective means for promoting the paperless office. OTSUKA Group’s expertise in handling computers and copiers and developing original software is fully exploited by this system.

Integrated Mission-Critical Operational System

**SMILE Series**

Our original ERP packaged software for basic operations supports the core operations of sales, finance, payroll and customer management, with a broad range of optional software for specific operations and businesses. It can be flexibly customized and is compatible with new applications such as mobile technologies. “SMILE ie” provides Web capabilities for large and midsize corporations, while “SMILEα AD” is geared to the needs of midsize companies and small/medium-sized businesses.

Multimedia Communication System

Corporate information networks have become increasingly IP-based and more widely used because of the spread of the Internet and broadband access. High-level systems integrated with computer networks can be realized by introducing such components as IP teleconference systems, IP-PBX, and IP telephones to digitalize voice and images to IP-data, reducing communication and management costs.