

History

Year	Topics	Operational Development
1961	Establishment and incorporation	
1962	Establishment of Omori Branch	
1965	Establishment of Osaka Branch, penetration of Kansai region	
1968	Relocation to new head office in Chiyoda Ward, Tokyo	Commencement of trade with Ricoh Co., Ltd.
1970		Commencement of computer business
1976		Commencement of trade with NEC Corporation
1978	Launch of "Business System Fair" (currently "Practical Solutions Fair")	
1979		Launch of original business & industry package software, "SMILE"
1981		Commencement of PC business
1982		Commencement of education business
1984	Establishment of subsidiary OTSUKA System Engineering (currently OSK Co., LTD.)	Commencement of CAD business
1987		Commencement of network business
1988	Opening of Ichikawa Distribution Center in Ichikawa City, Chiba Prefecture	
1990	Certification as a system integrator by the Ministry of International Trade and Industry (currently the Ministry of Economy, Trade and Industry)	Commencement of "Total α Service" (the current "Total α Support 21")
	Establishment of Nagoya Branch (currently Chubu regional office)	
	Opening of Telephone Support Center	
1993	Establishment of Utsunomiya Branch	Commencement of over-the-counter sales (" α Land") development
		Commencement of trade with IBM Japan, Ltd.
		Commencement of trade with Compaq Computer K.K. (currently Hewlett-Packard Japan, Ltd.)
1995	Opening of α Learning Center	Commencement of catalogue mail-order service of OA supplies
		Commencement of Web business with business Internet connection service " α -Web"
1997	Opening of Keihinjima Distribution Center and Tokyo CTO center	
1998	Attainment of ISO 9002 certification by Tokyo CTO center	Commencement of security business
1999		Rapid expansion of Web business
2000	Listing on the First Section of the Tokyo Stock Exchange	Reinforcement of Web business including ASP, housing, and hosting
	Opening of Internet Data Center (IDC)	
	Attainment of ISO 14001 certification at 15 business sites	
2001	40th anniversary	Rapid expansion of "tanomail" through strengthening MRO business
	New president appointed	
2002	Establishment of first software development base in Shanghai, China	Renewal of "Total α Service," renamed as "Total α Support 21"