OTSUKA CORPORATION places special emphasis on office supply and maintenance agreement services as the “accumulated business” within the Service and Support business.

The accumulated business is not easily impacted by fluctuations in the economy and is steadily achieving growth annually. As such, this can be said to be a cumulative or accumulation business.

In fiscal 2010 as well, sales in the accumulated business grew steadily, increasing ¥7.6 billion, or 4.0% and accounting for 45.2% of net sales. Since our public listing in 2000, net sales have increased ¥114 billion, an approximately 140% increase (non-consolidated basis).

OTSUKA CORPORATION will continue to focus on the accumulated business as it works to raise the stability of its operations.

Accumulated Business (Non-consolidated)

Figures for 1992-1999 are provided as a reference.
“tanomail” and “tayoreru” are the core pillars of the accumulated business.

Net sales in our “tanomail” office supply mail-order service business surpassed ¥100,000 million for the first time.
In fiscal 2010, net sales increased 8.6% to ¥100,980 million.

Annual Sales of “tanomail” (Non-consolidated) (Millions of yen)

“tanomail” achieved sales of over 100 billion yen for the first time ever.

“tanomail” and “tayoreru” are the core pillars of the accumulated business.
Supporting customer information systems and corporate activities, “tayoreru” service supports customers’ IT and business operations. OTSUKA CORPORATION aims to be an indispensable presence in customers’ business infrastructure.